

FI Coatings Ltd

QUALITY POLICY

Based in Bo'ness, central Scotland, F.I. Coatings Ltd provides Surface Preparation and application of Specialised Coating Systems.

F.I. Coatings Ltd maintain certification to BS EN ISO 9001 standard and are committed to the continual improvement of our management system, taking a lifecycle approach. We strive to produce a high end finished product and level of customer satisfaction to all interested parties.

FI Coatings seek to maintain this quality through commitment to the following:

- Supply a defect free product wholly fit for the user's purpose.
- Meet the customers stated requirements and expectations.
- Maintain adherence to ISO 9001 standard and compliance with statutory obligations and relevant legal and other requirements.
- Maintain infrastructure to promote optimal site for all surface preparation and coating activities.
- Develop processes and procedures to ensure identified risks are reduced and best practice is adopted.
- Develop and continuously resource company capacity and expertise in the shot blasting, painting & fireproofing market.
- Ensure stable employment through sustained profitability.
- Respond to customers' needs as in a partnership.
- Continually improve the service provided, by establishment of customer related, service provision and quality system objective.

This policy statement will be annually reviewed to ensure it remains relevant to the purpose and context of F.I. Coatings. Objectives and KPIs will be established to monitor continual improvement in line with this policy statement. It is the responsibility of all staff to contribute to the effectiveness of this policy.

This policy is available to interested parties on request. Feedback is welcome on how we can improve our quality performance.

Managing Director Signature:



Date of Signature:

19/08/21